

CGI Audio Conferencing – Star Commands



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GlobalMeet Audio STAR COMMANDS may be activated during an audio conference by dialing the proper code on your touch-tone telephone. These Star Commands can ONLY be used with a touch-tone telephone and cannot be used with VoIP conferencing.

All Participants:

- Press *1 to hear a help menu
- Press *0 to reach an operator
- Press *6 to mute or "un-mute" line
- Press *4 to increase conference volume
- Press *7 to decrease conference volume
- Press *5 to increase your voice volume
- Press *8 to decrease your voice volume

Host Features: Host must enter the Conference with their *Host Code*

- Press *91 to hear a participant count
- Press *92 to hear a roll call of participants
- Press *93 to disconnect all participant lines
- Press *94 to lock or unlock conference
- Press *96 to mute all participant lines
- Press *97 to un-mute all participant lines
- Press *21 to activate Sub conferencing
- Press *22 to initiate record and playback (*22 to pause/stop)
- Press *31 to turn Conference Security Code on/off
- Press *32 to enable a Conference Introduction
- Press *38 to extend a meeting without disconnecting guests
- Press *39 to turn Entry & Exit Tones Off

NOTE: Some CGI employees use VoIP calling with their web conferencing, please keep in mind these star commands are for traditional conferencing using a touch-tone telephone.